

# ProRequest

## SAP Solution – Request Management Client



### PRODUCT FACTS

ProRequest extends the options of ProProcess for mapping business processes with the creation and management of arbitrarily configurable request objects. With this form-based request, the input fields can be activated via a status control with regard to display and maintenance. The request objects can be documented with the use of the SAP standard „Generic Object Services“ by assigning files.

### Functions

- Request for creating and managing form-based request objects
- Support of different request object types such as
  - Change request (ECR)
  - Request master data object
  - Creation object
  - Change object
  - Lock object
  - etc.
- Configurable request forms using SAP data elements
  - SAP standard data elements (e.g. company code, address data, material master)
  - Customer-specific data elements (e.g. remark, costs etc.)
- Support of different input fields
  - Input field
  - Drop down value list
  - Text field
  - Check box
- Support of selection values on data fields
- Arrangement and control of form fields in groups
- Status-dependent use of fields for display, input or change

- Mapping of a status network for different request object types
- Continuous logging of changes via change documents
- Support of the SAP standard function „Generic Object Services (GOS)“ for the assignment of files to the request object
- Use and integration of the request object in any process with ProProcess
  - Control of the process based on the data in the request object
  - Status control of the request object

### User interface

- Configurable interfaces
  - Definition of user- and role-specific interfaces
  - Customizable interfaces and data content
- Simple and intuitive operation
  - Maximum interaction possibilities
    - Double-click
    - Dynamic context menus
    - Drag'n'Drop
  - Multiple selection of objects
  - Graphical control elements
- Context-sensitive, dynamic display and hiding of information and functions

### Technology

- Based on ProFramework from ProNovia
- Extensive development and configuration of cross-object, modular requests possible
- First-class user experience independent of UI technology

### Advantages

- Freely definable form request for mapping request objects. This enables the structured initialization of various business processes.
- Integration of user inputs for efficient handling of request processes such as in change and suggestion management.
- Complete integration of the request object in the SAP request environment and thus usable in conjunction with all SAP objects.

## Properties

- Customizing environment for extensive configuration
- Integration possibility to other ProNovia products
- Business add-ins for the implementation of customer-specific functions and interfaces
- Delivered GUI language support in German, English and French
- Detailed documentation in German and English
- Authorization objects for integration into the SAP authorization concept

## Optional extensions

- For the automated maintenance of material master data
  - **ProMaterialData**
- For workflow-based inspection and release processes
  - **ProNovia ProProcess**
- For integrated display of other SAP ERP objects
  - **ProNovia ProPLMClient**

## Prerequisites

ProRequest is based on the ProProcess product, which enables the mapping of any SAP business process using SAP Business Workflow.

## PRIMARY FUNCTIONS

With ProRequest you can support the initialization of a business process with the creation and management of a request object. The request object is entered in a form-based way, offering predefined fields and values to the user. The request object can be used as the main object in a process and thus as the leading object in the control of the process.

Do you want to easily and efficiently capture and manage the input of your employees to improve your business processes? ProRequest is the solution to create any requests and use them directly as initialization of business processes.

In this way, suggestions for improvement from your organization are quickly captured and used directly for the active control of processes.

